

SMS OPT – IN AGREEMENT FORM

CUSTOMER NAME_____

PHONE NUMBER_____

EMAIL ADDRESS_____

EMERGENCY CONTACT_____

EMERGENCY CONTACT PHONE NUMBER

If you would like to receive text message communication, text **START** or **YES** to this phone number (937-834-4225) from Affordable Hearing Store, you will be opting-in to receive informative and appointment reminder text messages as well as marketing messages. Consent is not a condition of purchase. Message frequency varies based on communication needs. Message and data rates may apply. You can reply **STOP** to unsubscribe at any time or **HELP** for assistance. No mobile opt-in information will be shared with third parties. Our privacy policy and terms and conditions are available **Below**.

Affordable Hearing Store Terms and Conditions / Privacy Policy

Affordable Hearing Store Respects your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data.

• Data Collection: We will collect your name, Email address, mailing address and mobile number when you sign up for SMS updates.

The information will be collected via the website contact form, email, or welcome form.

- Data Usage. We use your data solely for sending informative and appointment reminder text messages. We collect your contact information to provide our services. We may share your data only with service providers as necessary to fulfill your requests. Your information will not be sold or shared with third parties for marketing purposes.
- Data Security: We protect your data with secure storage measures to prevent unauthorized access. We do not transfer or share your personal information with any external organization under any circumstances. We have strict policies and security measures to prevent unauthorized access or sharing of your data.
- Data Sharing and Marketing: We do not share your personal or mobile information with third parties for marketing purposes under any circumstances. Your information is only used for business purposes related to your care and our services.
- Data Retention: We retain your information if you are subscribed to our SMS service. You may request deletion at any time.
- MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.
- Messages are recurring, and message frequency varies. You will receive appointment reminders and important updates related to your hearing services. Message frequency varies based on your interactions with us.
- Contact Affordable Hearing Store at (937) 834-4225 or <u>Sheila@affordablehearingstore.com</u> for HELP or to STOP receiving messages.
- Opt-out: You can opt out of the SMS messages at any time by texting, emailing or replying STOP or UNSUBSCRIBE to <u>Sheila@affordablehearingstore.com</u> or at (937)834-4225. After unsubscribing, you will receive a final SMS to confirm you have

unsubscribed and we will remove your number from our list within 24 hours. You may opt out of receiving SMS messages from us at any time by replying STOP or UNSUBSCRIBE to any message. To stop receiving messages, text STOP at any time.

- You can send **HELP** for additional assistance, and you will receive a text including our Phone number, email and website. We are here to help you. Or you can contact us at 866-322-3205.
- Non-Sharing Clause: We do not share your data with third parties for marketing purposes. Affordable Hearing Store will not sell, rent or share the collected mobile phone numbers.

Customer Signature _____